

# CREATING CLEANER HEALTHCARE SPACES



[www.servest.co.za](http://www.servest.co.za)





## WHO IS SERVEST CLEANING?

At Servest Cleaning, a **Level 1 B-BBEE** service provider, we understand that hygiene, safety, and compliance are critical in healthcare environments. With over 20 years of experience, we provide specialised cleaning solutions tailored for hospitals, clinics, laboratories, pharmaceutical facilities, and senior care homes.

We go beyond compliance by integrating technology-driven oversight, expert knowledge, and multi-level capability to help healthcare providers manage infection control, hygiene risks, and regulatory adherence more effectively. Our highly trained teams ensure sterile, safe, and patient-friendly environments that support quality healthcare outcomes.

**We don't just clean – we safeguard health, ensure compliance, and enhance operational efficiency.**

# CLEANING BEYOND COMPLIANCE

# OUR SERVICES

## SPECIALISED CLEANING SOLUTIONS FOR HEALTHCARE ENVIRONMENTS

We offer customisable, compliance-driven cleaning solutions designed to meet the strict hygiene and infection control standards of the healthcare sector.



### Customisable Healthcare Cleaning Solutions

Providing tailored cleaning services for various healthcare environments, ensuring infection prevention, risk mitigation, and operational efficiency.

- **Hospital & Clinic Cleaning** – Cleaning of wards, ICUs, operating theatres, recovery rooms, and outpatient areas
- **Laboratory & Pharmaceutical Facility Cleaning** – Compliance with HACCP, ISO, and GMP standards
- **Senior & Assisted Living Cleaning** – Safe, hygienic environments for retirement villages and frail care centres
- **Ambulance & Emergency Response Cleaning** – High-level decontamination and sanitation
- **Custom Cleaning Schedules** – Daily, deep, and high-frequency cleaning solutions tailored to facility requirements

### Compliance-Driven Cleaning & Risk Reduction

Ensuring strict infection control, contamination prevention, and regulatory adherence in healthcare settings.

- **Infection Control & Disinfection** – Elimination of bacteria, viruses, and pathogens to prevent hospital-acquired infections (HAIs)
- **HACCP & OHS-Compliant Cleaning** – Meeting strict safety, environmental, and hygiene standards
- **Technology-Enabled Compliance** – Real-time audit tracking, automated reporting, and digital proof of service for regulatory compliance
- **Medical & Biohazard Waste Management** – Safe handling, sorting, and disposal of infectious, hazardous, and pharmaceutical waste
- **Isolation & Terminal Cleaning** – High-risk area deep cleaning using advanced fogging, incineration, and UV sanitisation techniques



### Specialised & High-Level Healthcare Cleaning Services

Delivering advanced cleaning solutions for critical areas, high-touch surfaces, and sterile environments.

- **Operating Theatre & Surgical Area Cleaning** – Compliance-driven sterilisation for Laminar Flow Theatres, ICU units, and high-risk zones
- **Body Fluid & Biohazard Spill Management** – 24/7 response for hazardous spill decontamination
- **Ward & Patient Room Sanitisation** – Daily cleaning of high-touch surfaces, beds, and patient contact points
- **High-Level & Structural Cleaning** – Cleaning of ceilings, vents, HVAC systems, and behind-the-scenes areas
- **Deep Carpet & Floor Care** – Stripping, sealing, polishing, and disinfecting all floor types

## We Go Beyond Cleaning

We also offer:



### Porters

Our First Aid Level One trained porters blend in as your people, bringing with them a personal, friendly touch as they assist patients with transportation from wards and theatres to doctors' rooms enabling you to focus on the more vital areas of patient relations and services.



### Hostess Services

Let us work with you to offer your patients an amiable, serene experience by providing skilled hostesses to join, and augment, your team. Our hostesses come trained with fundamental hospitality skills enabling them to take food orders, deliver water carafes and look after the service needs of patients in clinics, hospitals, retirement villages and frail care centres.

# WHY CHOOSE US?

We Don't Just Meet Cleaning Standards  
**We Exceed Them.**



## Uncompromising Expertise

Our team of highly trained cleaning professionals earns the trust of our clients by upholding uncompromising hygiene and service standards.



## Tailored Solutions

We customise strategies to meet specific business needs and have a proven track record in Manufacturing, Logistics, DCs and Warehousing, Healthcare and Hospitality industries.



## Technology-Enabled Compliance

Our proprietary reporting technology provides real-time compliance tracking and performance monitoring.



## Quality Assurance

We provide proactive corrective actions and ongoing support, ensuring businesses pass external audits with ease.



## Proven SHEQ Expertise

With over 70 years of experience in Safety, Health, Environment and Quality (SHEQ), our standardised processes minimise variability, guaranteeing high-quality and reliable Cleaning solutions.



## Sustainability Focus

We integrate eco-friendly solutions, putting our colleagues' and clients' health and safety first while aligning with Global Green principles for minimal environmental impact.



# UNLOCKING VALUE FOR OUR CLIENTS

**We focus on efficiency, compliance, and patient safety to add value to your healthcare operations:**

**Infection Prevention**

Reducing the risk of hospital-acquired infections (HAIs) through rigorous cleaning protocols

**Operational Efficiency**

Seamless integration of cleaning processes into patient care workflows

**Regulatory Compliance Assurance**

Ensuring HACCP, ISO, OHS, and healthcare safety standards compliance

**Enhanced Patient & Staff Well-Being**

A cleaner, safer healing environment for patients and a healthier workplace for staff

**Cost Efficiency**

Smart cleaning solutions that reduce resource wastage and enhance long-term sustainability

# HEALTHCARE FACILITIES WE SERVE

## Hospitals and Clinics

Private and public hospitals, outpatient centres, and emergency units



## Laboratories and Diagnostic Centres

Pathology labs, research facilities, and pharmaceutical testing environments



## Senior Care and Assisted Living

Retirement villages, frail care facilities, and palliative care units



## Ambulance and Emergency Response Units

Cleaning and decontamination of emergency vehicles



## Pharmaceutical and Medical Manufacturing

Cleanrooms, sterile production facilities, and medical packaging plants





## COMPLIANCE

Servest Cleaning adheres to the strictest regulatory standards, ensuring that our services are fully compliant and audit-ready:

**HACCP-Certified Cleaning**  
Compliance with international food and hygiene safety protocols

**NCCA**  
Certified & Audited Member



## AFFILIATIONS



# Let's Talk About Smart Healthcare Cleaning Solutions

Partner with Servest Cleaning to experience a new standard in healthcare hygiene and compliance.

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**We have a national footprint with offices and branches across the country.**

Transform your healthcare cleaning operations with technology-driven, compliance-focused solutions – because at Servest Cleaning, we go beyond compliance.

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